

Mountain Mobility
Buncombe County's Community Transportation System

Buncombe County Planning and Development 46 Valley Street Asheville, NC 28801 Phone: 828.250.4838

> For Title VI Complaints: Mountain Mobility Administration c/o Land of Sky Regional Council 339 New Leicester Hwy, Suite 140 Asheville, NC 28806

Phone: 828.250.6750, Ext. 5

## Notice to the Public of Rights under Title VI

Mountain Mobility, Buncombe County's Community Transportation System, provides transportation services without regard to race, color, and national origin in accordance with Title VI of the Civil Rights Act. Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with Mountain Mobility.

For more information on Mountain Mobility's Title VI Civil Rights Program and procedures to file a complaint, contact 828-250-6750, Ext. 5, (TTY 1-800-735-2962); email <a href="mountainmobility@buncombecounty.org">mountainmobility@buncombecounty.org</a>; or visit our administrative office at 339 New Leicester Highway, Suite 130, Asheville, NC 28806. For online information, visit our website at <a href="https://www.buncombecounty.org/transportation">www.buncombecounty.org/transportation</a>.

A complainant may file a complaint with Mountain Mobility at the above address or directly with the Federal Transit Administration by filing a complaint with the Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5<sup>th</sup> Floor-TCR, 1200 New Jersey Ave., SE, Washington, DC 20590.

If information is needed in another language, contact 828-250-6750, Ext. 8. Si necesita información en otro idioma, contacto 828-250-6750, Ext 8.