

Transportation Need/Goal	As identified in Buncombe County-Mt. Mobility CTSP Technical Memorandum #2 (April 2015)			
	Short Range	Medium Range	Long Range	Remove From List
Support human service agencies in keeping transportation costs for their clients affordable	5	1	1	0
Support existing RIDE taxi voucher program in Buncombe County and allow modifications to cover a higher cost per trip	3	3	1	0
Support future renewal of RIDE voucher program and other similar voucher programs/volunteer driver reimbursement programs to help people find more flexible transportation options	4	1	1	0
Support for education and training for current and new potential transit riders to help them navigate transit	1	5	1	0
Support for new vanpool programs for employment trips and other trips into the major urban centers	2	2	3	0

Buncombe p.2	Transportation Need/Goal		As identified in Buncombe County-Mt. Mobility CTSP Technical Memorandum #2 (April 2015)			
As identified in Buncombe County-Mt. Mobility CTSP Technical Memorandum #2 (April 2015)		Short Range	Medium Range	Long Range	Remove From List	
Seek out veteran's grant funding and/or other funding sources to support a regional mobility center/one click-one call center		1	3	3	0	
Support a certification program for private transportation providers in the area that would ensure private vendors who are certified are educated and ready to provide transportation funded under a variety of federal grant programs (for NEMT Medicaid Transportation, RIDE Voucher program, other programs)—similar to TRACS program in Wake County		2	5	0	0	
Develop relationships and contracts with private providers to help provide some of the trips when traditional providers such as Mountain Mobility are at peak demand and have little remaining capacity; or when the mileage, cost and passengers' special needs allow a smaller vehicle to be utilized effectively		3	3	1	0	
Support for transit technology upgrades and periodic replacements including automated fare collection systems and smart phone applications for fare collection; equipment required for fare interconnectivity between systems; IVR-automated passenger notification system; cameras on vans and buses; onboard mobile units linked to transit scheduling software; radios and other technology updates and replacements as needed		2	2	3	0	
Coordinate with neighboring counties' transit agencies to pick up each other's passengers when it is cost-effective and results in benefits to agencies and passengers		3	4	0	0	

Buncombe p.3		Public Meeting Input Dots Board	Online Public Survey	CTAB Members			
Buncombe County Transportation Need/Goal				Short Range	Medium Range	Long Range	Remove From List
A	Expand Transit Service Scope-New Routes, Additional Hours of Operation and Vouchers for more Flexible Service	Public Meeting Input Dots Board	Online Public Survey	Short Range	Medium Range	Long Range	Remove From List
A-1	Extend hours to cover nights, Saturdays, Sundays and holidays --would need to find additional operating costs funding; weekend service especially important for service workers	1	78	8	5	1	0
A-2	Expand transit service area and fund associated additional operating expenses, including purchase of additional vehicles and technology		49	4	7	3	0
A-3	Would like to see Mountain Mobility extending service hours to cover evenings and weekends			4	8	2	0
A-4	Transportation for adult facilities residents for non-medical purpose i.e. life-enriching trips, including to work, for volunteer activities, for social/recreational activities, other		15	2	10	2	0
A-5	Transportation for social/cultural/after-hours trips (especially for those not served by Asheville Transit evening routes); expanding the allowable trips to activities and meetings; add routine wellness/exercise-purpose trips; prevent social isolation	2	17	5	7	2	0
A-6	Increase availability of grocery store and general retail trips --increase to more than once a week which is current limit in Buncombe County due to Block Grant funding; Henderson County currently does not limit number of grocery/retail trips		31	9	4	1	0

Buncombe p.5 Buncombe County Transportation Need/Goal		Public Meeting Input Dots Board	Online Public Survey	CTAB Members			
A-14	Addition of Express Bus routes on select corridors by 2020, including Long Shoals Express Bus, as recommended by Asheville Transit Master Plan		16	2	5	7	0
A-15	Asheville Transit to add frequency on trunk corridors		23	3	7	3	0
A-16	Asheville Transit to purchase additional vehicles; increase fleet to 46 by 2020 to support increase in service			0	8	6	0
A-17	Asheville Transit to Build new Downtown Transit Center		4	0	6	7	0
A-18	Asheville Transit to add Neighborhood Transit Centers, neighborhood shuttles and circulator routes; build an Asheville South Transit Center in Biltmore in conjunction with proposed NCDOT Train Station		8	2	7	5	0
A-19	Establish higher quality coach bus service such as Bolt Bus or Megabus to other cities (Knoxville, Chattanooga, Charlotte, Salisbury, Raleigh)	1	18	0	4	9	0

Buncombe p.8 Buncombe County Transportation Need/Goal		Public input Meeting	ONLINE PUBLIC INPUT	CTAB Members			
C-2	Consider local sales tax as a funding source for transit			4	6	4	0
C-3	Consider vehicle registration fees as a funding source for transit			2	8	4	0
C-4	Consider hotel/motel occupancy taxes as a funding source for transit			3	7	4	0
C-5	Consider a tax or fee paid by larger employers in the region			2	6	6	0
C-6	Continued funding for Asheville Transit service to Black Mountain			11	3	0	0
C-7	Continued funding for the three Mountain Mobility Trailblazer routes			11	3	0	0
C-8	Continued funding for Edneyville/green transit route in Henderson County			5	6	1	0

Buncombe p.12 Buncombe County Transportation Need/Goal		Public Meeting Input Dots Board	Online Public Survey	CTAB Members			
F-4	Improve ease of information access-better websites and transit signs to inform riders of schedules and procedures; Post transit route and schedule information in additional locations--for example, Trailblazer routes info at Asheville Transit Center; make route info easier to understand		54	5	9	0	0
F-5	Provide transit travel training for seniors and young adults (Middle School) and pedestrian safety education for seniors and young adults (Middle School level)		21	4	7	3	0
F-6	Outreach to bike shops to let them know which transit agencies have bike racks on buses (Asheville Transit, Apple Country Transit, Mountian Mobility)		0	0	11	2	1
F-7	Increase outreach to Spanish-speaking population, especially in Henderson County-additional brochuers, flyers and schedules in Spanish		17	3	10	0	0
F-8	Hold free fare transit days combined with targeted outreach to teach seniors how to ride a bus; continue support for Henderson County transit education program for high schoolers		30	4	10	0	0
F-9	Advertise the environmental benefits of transit to attract choice riders		18	2	9	2	1

Buncombe p.13 Buncombe County Transportation Need/Goal		Public input Meeting	ONLINE PUBLIC INPUT	CTAB Members			
G	Build Partnerships with Non-Traditional Providers for Additional Transportation Services	Public input Meeting	ONLINE PUBLIC INPUT	Short Range	Medium Range	Long Range	Remove From List
G-1	Expand the scope of volunteer services such as Call-a-Ride in Buncombe County and FISH (Fellowship in Service) in Henderson Co.		40	3	10	1	0
G-2	Coordination with church transportation services, similar to the nutrition ride in Oakley, where church vans may be paired up with volunteer drivers to provide needed services (would require working out liability issues)		26	3	6	4	0
G-3	Coordination with school boards and intergovernmental agreements to use school buses for senior transportation after and in-between school hours			1	7	5	1
G-4	There is a need for individuals with disabilities to be able to retrofit their own private vehicles with ADA equipment--potential to coordinate with Division of Vocational Rehabilitation Services regarding grant funding for this purpose		12	0	6	7	1
G-5	Coordinate with high schools for high school-to-early college transportation needs		21	0	6	8	0
G-6	Partner with other agencies for local match on transportation costs/grants, for example Commission for the Blind-DHSS		31	2	11	1	0
G-7	For parents of school children who are living at a homeless shelter--coordinate for the taxi service which takes children to school to also provide a ride for parents to work (subject to school board rules/funding limitations)		30	4	8	3	0
G-8	Work out fresh food delivery arrangements with local grocery stores and/or farmers to target homebound citizens through mobile "grocery stores on wheels"		40	3	8	3	0

Buncombe p.14 Buncombe County Transportation Need/Goal		Public input Meeting	ONLINE PUBLIC INPUT	CTAB Members			
H	Keep Transit Fares Affordable	Public input Meeting	ONLINE PUBLIC INPUT	Short Range	Medium Range	Long Range	Remove From List
H-1	Help make fares more affordable for those who need it; Provide discounted/free transit passes, especially for Vocational Solutions/Sheltered Workshop clients		15	8	3	2	0
H-2	Lower age limit to 60 for free City of Asheville bus passes	1	36	6	6	1	0
H-3	Partner with major regional employers to provide discounted fares to employees		50				



Haywood County Transportation Need/Goal		Public Meeting Input Dots Board	Online Public Survey	CTAB Members			
				Short Range	Medium Range	Long Range	Remove From List
A	Expand Transit Service Scope-New Routes, Additional Hours of Operation and Vouchers for more Flexible Service						
A-1	Extend hours to cover nights, Saturdays, Sundays and holidays --would need to find additional operating costs funding; weekend service especially important for service workers	11	27	3	1	2	0
A-2	Expand transit service area and fund associated additional operating expenses, including purchase of additional vehicles and technology	3	13	1	0	5	0
A-3	Would like to see Mountain Mobility extending service hours to cover evenings and weekends	2		1	3	0	2
A-4	Transportation for adult facilities residents for non-medical purpose i.e. life-enriching trips, including to work, for volunteer activities, for social/recreational activities, other	7	15	0	2	1	3
A-5	Transportation for social/cultural/after-hours trips (especially for those not served by Asheville Transit evening routes); expanding the allowable trips to activities and meetings; add routine wellness/exercise-purpose trips; prevent social isolation	1	10	0	4	0	2
A-6	Increase availability of grocery store and general retail trips --increase to more than once a week which is current limit in Buncombe County due to Block Grant funding; Henderson County currently does not limit number of grocery/retail trips	5	21	0	3	1	2
A-7	Set up voucher programs to alleviate service gaps and allow more flexible transportation options--vouchers for use with taxi service, for gas for volunteers	3	7	2	1	1	2
A-8	Provide short-notice on-demand trips: immediate transportation for medical/illness that does not require an ambulance; also same-day notice trips for situations where a client has been dropped off and is "stuck" with no way to get home; hospital patients being released at 11 PM at night	6	18	0	4	2	0

Haywood p. 2 Haywood County Transportation Need/Goal		Public Meeting Input Dots Board	Online Public Survey	CTAB Members			
A-11	Add commuter service from Waynesville to Asheville and to other major employers in the area; including Long Shoals Express bus route; purchase needed buses to support service	3	14	0	3	3	0
A-12	Established fixed routes/deviated fixed routes in Haywood County; focus on commuter routes and make them affordable; target clusters of affordable housing-"The Laurels in Lake Junaluska", "Abdamore" in Clyde, "Mountain View" in Canton, "The Towers" in Waynesville	1	5	2	1	2	1
A-13	Better connection to Asheville Regional Airport-including from Haywood and Henderson Counties	1	6	0	4	2	0
A-14	Addition of Express Bus routes on select corridors by 2020, including Long Shoals Express Bus, as recommended by Asheville Transit Master Plan			1	1	1	2
A-19	Establish higher quality coach bus service such as Bolt Bus or Megabus to other cities (Knoxville, Chattanooga, Charlotte, Raleigh)	1	4	0	0	2	4
Transportation Need/Goal		Public input Meeting	ONLINE PUBLIC INPUT	CTAB Members			
Provide Safe, Accessible Pedestrian Pathways to Bus Stops and Bus Shelters				Short Range	Medium Range	Long Range	Remove From List
B	In Haywood, pedestrian safe crossings and bus shelters especially needed at "The Towers", at the Haywood Regional Medical Center, at key shopping centers (Wal-Mart, Ingles in Waynesville and Canton), at Haywood DSS/Food Lion location in Clyde; at Haywood Community College, at Alternative Learning Center	5	36	2	1	3	0
B-2	More sidewalks and greenway connections in proximity to bus stops	7	11	0	1	1	3
B-4	Improve transit-to-bike multi-modal options--including through more bike storage options; bike racks on transit vehicles (not yet installed in Haywood County); more bike parking at stops	2	6	0	2	2	2
B-5							

Transportation Need/Goal		Public input Meeting	ONLINE PUBLIC INPUT	CTAB Members			
B-6	More bus shelters and maintenance of existing bus shelters at bus stops, including in rural areas; Haywood County locations-see recommendation B-2			3	0	2	1
B-7	Safe pedestrian crossings and appropriate signal timing particularly important for seniors who might be currently deterred from crossing the street	8	8	1	1	2	2
B-9	Conduct walkability audits to identify and remedy pedestrian safety concerns, particularly near bus stops (including lack of or broken sidewalks, barriers at roundabouts, crosswalk areas and timing of signal changes)	5	14	1	1	1	3
B-10	Ban smoking at all bus stop locations to protect riders' health	1	9	2	1	1	1

Transportation Need/Goal		Public input Meeting	ONLINE PUBLIC INPUT	CTAB Members			
Maintain Existing Level of Transit Service and Diversify Funding Sources		Public input Meeting	ONLINE PUBLIC INPUT	Short Range	Medium Range	Long Range	Remove From List
C-1	Diversify operating expenses funding sources for local transit agencies; find funding to offset recent funding cuts for transit; sustain funding beyond one grant cycle	6	24	3	2	1	0
C-2	Consider local sales tax as a funding source for transit	2	17	2	1	1	2

Haywood p. 4 Haywood County Transportation Need/Goal		Public Meeting Input Dots Board	Online Public Survey	CTAB Members			
C-3	Consider vehicle registration fees as a funding source for transit	4	13	1	1	3	1
C-4	Consider hotel/motel occupancy taxes as a funding source for transit	5	11	0	3	1	3
C-5	Consider a tax or fee paid by larger employers in the region	4	2	0	2	2	2
C-6	Continued funding for Asheville Transit service to Black Mountain						

Transportation Need/Goal		Public input Meeting	ONLINE PUBLIC INPUT	CTAB Members			
Target Improved Services for Specific Population Groups		Public input Meeting	ONLINE PUBLIC INPUT	Short Range	Medium Range	Long Range	Remove From List
D							
D-1	Continue to improve transportation options for the elderly and disabled	13	28	4	1	1	0
D-2	Target transportation to and from jobs, interviews, applications for jobs and job skill training-- evening service particularly important for 2nd shift workers	4	17	4	0	2	0
D-3	Improve transportation options for veterans and let them know about existing options; Henderson VA already has a van but need volunteer drivers or funding for professional drivers	2	10	3	1	2	0
D-4	Target special transportation needs of parents with children dropping off children at daycare on the way to work/training	2	8	3	1	2	0
D-5	Target medically-underserved populations who have multiple barriers to accessing healthcare, including transportation; cuts to Medicaid transportation a concern	5	7	4	0	1	1

Haywood p.5 Haywood County Transportation Need/Goal		Public Meeting Input Dots Board	Online Public Survey	CTAB Members			
D-6	Target transportation needs of population with mental health and development disability issues; particular need for trips from North Buncombe and Madison County to reach services in Asheville	1	6	2	1	0	3
D-7	Transportation for Head Start--there have been funding cuts, remains a need	1	1	3	1	1	1

Transportation Need/Goal		Public input Meeting	ONLINE PUBLIC INPUT	CTAB Members			
Promote Better Cooperation, Transfer and Information Exchange between Transit Agencies		Public input Meeting	ONLINE PUBLIC INPUT	Short Range	Medium Range	Long Range	Remove From List
E-1	Coordination between transit agencies, for example Haywood County Transit and Mountain Mobility/Asheville Transit to provide trips from Waynesville to Asheville and back	9	30	3	0	2	1
E-2	Better travel options between counties, such as from Henderson County to Buncombe County especially for medical trips , from Haywood to Buncombe; and from Madison County to Buncombe County for medical trips; add connections to Yancey and Mitchell Counties	7	20	1	5	0	0
E-3	Regional transfer stations with benches, information kiosks, shelters (for example, at the planned Park & Ride south of the Airport); Additional P&R lots needed; in Haywood County P&R Locations could be at: Old Wal-Mart location/current DSS office in Clyde could be a potential P&R; also Exit 98 near new Wal-Mart in Waynesville	3	12	1	3	1	1
E-5	Cross-training between transit agencies so that transit employees and dispatchers in the 5-county area know what other services are available (for example, how to transfer from Asheville Transit to Trailblazer routes)	3	20	1	2	0	2

Transportation Need/Goal

		Public input Meeting	ONLINE PUBLIC INPUT	CTAB Members			
Better Outreach and Information Sharing with the General Public		Public input Meeting	ONLINE PUBLIC INPUT	Short Range	Medium Range	Long Range	Remove From List
F	Regional point of information about public transportation options/call-in number, coordinate with United Way 211 or set up something similar; this would need to cover all five counties including Haywood	8	16	0	2	2	1
F-1	Regional Call Center and a Regional Mobility Coordinator Position with resource referral—this is going beyond a simple call-in number for information	1	8	3	1	0	2
F-2	Fund an advertising budget (for existing services and for the future regional transfer stations, regional transit call-in number)	3	7	0	2	1	2
F-3	Improve ease of information access-better websites and transit signs to inform riders of schedules and procedures; Post transit route and schedule information in additional locations--for example, Trailblazer routes info at Asheville Transit Center; make route info easier to understand	1	18	1	1	2	1
F-4	Provide transit travel training for seniors and young adults (Middle School) and pedestrian safety education for seniors and young adults (Middle School level)	2	9	0	2	0	3
F-5	Increase outreach to Spanish-speaking population, especially in Henderson County-additional brochures, flyers and schedules in Spanish		2				
F-7	Hold free fare transit days combined with targeted outreach to teach seniors how to ride a bus; continue support for Henderson County transit education program for high schoolers	9	19	2	2	0	2
F-8	Advertise the environmental benefits of transit to attract choice riders	1	1	0	1	1	3
F-9							

Haywood p.7 Transportation Need/Goal		Public input Meeting	ONLINE PUBLIC INPUT	CTAB Members			
Build Partnerships with Non-Traditional Providers for Additional Transportation Services		Public input Meeting	ONLINE PUBLIC INPUT	Short Range	Medium Range	Long Range	Remove From List
G							
G-1	Expand the scope of volunteer services such as Call-a-Ride in Buncombe County and FISH (Fellowship in Service) in Henderson County	2		0	1	0	4
G-2	Coordination with church transportation services, similar to the nutrition ride in Oakley, where church vans may be paired up with volunteer drivers to provide needed services (would require working out liability issues)	4	12	0	1	0	4
G-3	Coordination with school boards and intergovernmental agreements to use school buses for senior transportation after and in-between school hours			0	1	0	4
G-4	There is a need for individuals with disabilities to be able to retrofit their own private vehicles with ADA equipment--potential to coordinate with Division of Vocational Rehabilitation Services regarding grant funding for this purpose	1	9	0	2	0	3
G-5	Coordinate with high schools for high school-to-early college transportation needs	1	11	1	2	0	4
G-6	Partner with other agencies for local match on transportation costs/grants, for example Commission for the Blind-DHSS	6	15	2	0	0	3
G-7	For parents of school children who are living at a homeless shelter--coordinate for the taxi service which takes children to school to also provide a ride for parents to work (subject to school board rules/funding limitations)	4	18	0	3	0	3
G-8	Work out fresh food delivery arrangements with local grocery stores and/or farmers to target homebound citizens through mobile "grocery stores on wheels"	8	15	1	1	1	1

Transportation Need/Goal		Public input Meeting	ONLINE PUBLIC INPUT	CTAB Members			
Keep Transit Fares Affordable		Public input Meeting	ONLINE PUBLIC INPUT	Short Range	Medium Range	Long Range	Remove From List
H							
H-1	Help make fares more affordable for those who need it; Provide discounted/free transit passes, especially for Vocational Solutions/Sheltered Workshop clients	1	23	2	2	0	1



Henderson County Transportation Need/Goal		Public Meeting Input Dots Board	Online Public Survey	CTAB Members			
A	Expand Transit Service Scope-New Routes, Additional Hours of Operation and Vouchers for more Flexible Service	Public Meeting Input Dots Board	Online Public Survey	Short Range	Medium Range	Long Range	Remove From List
A-1	Extend hours to cover nights, Saturdays, Sundays and holidays --would need to find additional operating costs funding; weekend service especially important for service workers	6	28	3			
A-2	Expand transit service area and fund associated additional operating expenses, including purchase of additional vehicles and technology	2	10	2			
A-3	Would like to see Mountain Mobility extending service hours to cover evenings and weekends	1					
A-4	Transportation for adult facilities residents for non-medical purpose i.e. life-enriching trips, including to work, for volunteer activities, for social/recreational activities, other		5				
A-5	Transportation for social/cultural/after-hours trips (especially for those not served by Asheville Transit evening routes); expanding the allowable trips to activities and meetings; add routine wellness/exercise-purpose trips; prevent social isolation		1				
A-7	Set up voucher programs to alleviate service gaps and allow more flexible transportation options--vouchers for use with taxi service, for gas for volunteers		5				

Henderson p.2	Transportation Need/Goal	Public Meeting Input Dots Board	Online Public Survey	CTAB Members			
A-8	Provide short-notice on-demand trips: immediate transportation for medical/illness that does not require an ambulance; also same-day notice trips for situations where a client has been dropped off and is "stuck" with no way to get home; hospital patients being released at 11 PM at night		9	1			
A-9	Extend Apple Country transit service to identified areas with high poverty rate, such as along Spartanburg Highway and out to Edneyville along US 64; improve service on US 64 going west towards Brevard/Etowah area	4	30	2			
A-10	Asheville Transit to add Sunday Service on select routes	2					
A-13	Better connection to Asheville Regional Airport-including from Haywood and Henderson Counties			2			
A-14	Addition of Express Bus routes on select corridors by 2020, including Long Shoals Express Bus, as recommended by Asheville Transit Master Plan			1			
A-19	Establish higher quality coach bus service such as Bolt Bus or Megabus to other cities (Knoxville, Chattanooga, Charlotte, Raleigh)	1					
	Increase frequency of transit on all routes			1			
	Establish Downtown Hendersonville circulator			1			
	Allow greater opportunity to access unreached areas, reduce trip length			1			

Henderson p.3		Public Meeting Input Dots Board	Online Public Survey	CTAB Members			
Transportation Need/Goal				Public Meeting Input Dots Board	Online Public Survey	Short Range	Medium Range
B	Provide Safe, Accessible Pedestrian Pathways to Bus Stops and Bus Shelters						
B-3	In Henderson, pedestrian crossing and signal improvements especially needed across major roadways, including US 25 near Ingles; US Highway 64 especially through Hendersonville; Greenville Highway at Chadwick Road; pedestrian crossings needed even in areas that do not yet have sidewalks	2	27	2			
B-4	More sidewalks and greenway connections in proximity to bus stops		19	2			
B-5	Improve transit-to-bike multi-modal options--including through more bike storage options; bike racks on transit vehicles (not yet installed in Haywood County); more bike parking at stops		3	1			
B-6	More bus shelters and maintenance of existing bus shelters at bus stops, including in rural areas; Haywood County locations-see recommendation B-2	1	14	3			
B-7	Safe pedestrian crossings and appropriate signal timing particularly important for seniors who might be currently deterred from crossing the street	2	9	2			
B-9	Conduct walkability audits to identify and remedy pedestrian safety concerns, particularly near bus stops (including lack of or broken sidewalks, barriers at roundabouts, crosswalk areas and timing of signal changes)		11				
B-10	Ban smoking at all bus stop locations to protect riders' health		3	1			

Henderson p. 5		Transportation Need/Goal	Public Meeting Input Dots Board	Online Public Survey	CTAB Members			
D	Target Improved Services for Specific Population Groups		Public Meeting Input Dots Board	Online Public Survey	Short Range	Medium Range	Long Range	Remove From List
D-1	Continue to improve transportation options for the elderly and disabled		2	19	3			
D-2	Target transportation to and from jobs, interviews, applications for jobs and job skill training--evening service particularly important for 2nd shift workers		5	26	3			
D-3	Improve transportation options for veterans and let them know about existing options; Henderson VA already has a van but need volunteer drivers or funding for professional drivers			6	2			
D-4	Target special transportation needs of parents with children dropping off children at daycare on the way to work/training		3	18	1			
D-5	Target medically-underserved populations who have multiple barriers to accessing healthcare, including transportation; cuts to Medicaid transportation a concern		3	13	1			
D-7	Transportation for Head Start--there have been funding cuts, remains a need		2	2				

Henderson p. 6 Transportation Need/Goal		Public Meeting Input Dots Board	Online Public Survey	CTAB Members			
E	Promote Better Cooperation, Transfer and Information Exchange between Transit Agencies	Public Meeting Input Dots Board	Online Public Survey	Short Range	Medium Range	Long Range	Remove From List
E-2	Better travel options between counties, such as from Henderson County to Buncombe County especially for medical trips , from Haywood to Buncombe; and from Madison County to Buncombe County for medical trips; add connections to Yancey and Mitchell Counties	1	23	3			
E-3	Regional transfer stations with benches, information kiosks, shelters (for example, at the planned Park & Ride south of the Airport); Additional P&R lots needed; in Haywood County P&R Locations could be at: Old Wal-Mart location/current DSS office in Clyde could be a potential P&R; also Exit 98 near new Wal-Mart in Waynesville		10	2			
E-5	Cross-training between transit agencies so that transit employees and dispatchers in the 5-county area know what other services are available (for example, how to transfer from Asheville Transit to Trailblazer routes)		9	3			
Transportation Need/Goal		Public Meeting Input Dots Board	Online Public Survey	CTAB Members			
F	Better Outreach and Information Sharing with the General Public	Public Meeting Input Dots Board	Online Public Survey	Short Range	Medium Range	Long Range	Remove From List
F-1	Regional point of information about public transportation options/call-in number, coordinate with United Way 211 or set up something similar; this would need to cover all five counties including Haywood		14	2			
F-2	Regional Call Center and a Regional Mobility Coordinator Position with resource referral—this is going beyond a simple call-in number for information		15				
F-3	Fund an advertising budget (for existing services and for the future regional transfer stations, regional transit call-in number)	2	2				

Henderson p.7		Public Meeting Input Dots Board	Online Public Survey	CTAB Members			
Transportation Need/Goal							
F-4	Improve ease of information access-better websites and transit signs to inform riders of schedules and procedures; Post transit route and schedule information in additional locations--for example, Trailblazer routes info at Asheville Transit Center; make route info easier to understand		20	2			
F-5	Provide transit travel training for seniors and young adults (Middle School) and pedestrian safety education for seniors and young adults (Middle School level)		5	1			
F-6	Outreach to bike shops to let them know which transit agencies have bike racks on buses (Asheville Transit, Apple Country Transit, Mountain Mobility)		1				
F-7	Increase outreach to Spanish-speaking population, especially in Henderson County-additional brochures, flyers and schedules in Spanish	1	7	2			
F-8	Hold free fare transit days combined with targeted outreach to teach seniors how to ride a bus; continue support for Henderson County transit education program for high schoolers		17	2			
F-9	Advertise the environmental benefits of transit to attract choice riders		1	1			
Transportation Need/Goal		Public Meeting Input Dots Board	Online Public Survey	CTAB Members			
G	Build Partnerships with Non-Traditional Providers for Additional Transportation Services	Public Meeting Input Dots Board	Online Public Survey	Short Range	Medium Range	Long Range	Remove From List
G-1	Expand the scope of volunteer services such as Call-a-Ride in Buncombe County and FISH (Fellowship in Service) in Henderson County	1	17	1			

Henderson p.8	Transportation Need/Goal	Public Meeting Input Dots Board	Online Public Survey	CTAB Members			
G-2	Coordination with church transportation services, similar to the nutrition ride in Oakley, where church vans may be paired up with volunteer drivers to provide needed services (would require working out liability issues)		10				
G-3	Coordination with school boards and intergovernmental agreements to use school buses for senior transportation after and in-between school hours		9	1			
G-4	There is a need for individuals with disabilities to be able to retrofit their own private vehicles with ADA equipment--potential to coordinate with Division of Vocational Rehabilitation Services regarding grant funding for this purpose		6				
G-5	Coordinate with high schools for high school-to-early college transportation needs		3	1			
G-6	Partner with other agencies for local match on transportation costs/grants, for example Commission for the Blind-DHSS	1	8	2			
G-7	For parents of school children who are living at a homeless shelter--coordinate for the taxi service which takes children to school to also provide a ride for parents to work (subject to school board rules/funding limitations)		10	1			
G-8	Work out fresh food delivery arrangements with local grocery stores and/or farmers to target homebound citizens through mobile "grocery stores on wheels"		19	1			

Henderson p.9		Public Meeting Input Dots Board	Online Public Survey	CTAB Members			
Transportation Need/Goal		Public Meeting Input Dots Board	Online Public Survey	Short Range	Medium Range	Long Range	Remove From List
H	Keep Transit Fares Affordable						
H-1	Help make fares more affordable for those who need it; Provide discounted/free transit passes, especially for Vocational Solutions/Sheltered Workshop clients	1	41	2			

Additional Public Meeting input captured	Public Meeting Input Dots Board
Loss of United Way funding for bus passes for patients	3
No pediatric GI specialist @ Mission anylonger, these patients require trips to Greenville and Charlotte	4
Provide rural access to fixed route services	6
Connect with Transylvania Co Transit service	4

FBRMPO and LOSRPO Coordinated Public Transit-Human Services
 Transportation Plan
 Appendix A
 Madison County Stakeholder and Public Input Received



Madison p.1

<p>Madison County Transportation Needs</p>	<p>Priority</p>
<p>Expand transit service area and fund associated additional operating expenses, including the purchase of additional vehicles (wheelchair and lift equipped as needed) and technology such as routing software, Communications equipment and GPS tracking on vehicles.</p>	<p>HIGH</p>
<p>Extend hours to cover nights, Saturdays, Sundays and holidays --would need to find additional operating costs funding; weekend service especially important for service workers transportation and transporation to worship services.</p>	<p>HIGH</p>
<p>Expand Transportation for adult facilities residents for medical and non-medical purpose i.e. life-enriching trips, including to work, for volunteer activities, for social/recreational activities, other</p>	<p>MID RANGE</p>

Madison p. 2		
Continue to improve transportation options for the elderly and disabled	HIGH	
Target medically-underserved populations including populations with mental health, chemical dependancy and those with develomental disabilitys; who have multiple barriers to accessing healthcare. There is a particular need for attendants on trips to assist visually impaired riders.	HIGH	
Fund an advertising budget (Consider radio, flyers w/ electric bills etc...) (for existing services and for the future regional transfer stations, regional transit call-in number)	HIGH	
Established fixed routes/deviated fixed routes throughout the county. Consider (Hot Springs - Marshall - Mars Hill) (Spring Creek - Hot Springs)	HIGH	
Establish secure Satellite Transit Vehicle Parking locations throughout the county to decrease number of deadheads.	HIGH	
Increase number of drivers both full and part time to support expansion of service.	HIGH	

<p>Madison p. 3</p>	
<p>Increase number of Park n Rides in Madison Co. Provide connections from Park n Rides to destinations in Weaverville as well as connections to Mountain Mobility and Asheville Transit for employment trips.</p>	<p>MID RANGE</p>
<p>Provide for more efficient trips when appropriate, ie Spring Creek - Waynesville, Hot Springs to New Port, TN</p>	<p>MID RANGE</p>
<p>Increase availability of grocery store and general retail trips --increase to more than once a week. Allow for out of county trips, due to limit retail options in county.</p>	<p>MID RANGE</p>
<p>Increase employment transportation options</p>	<p>MID RANGE</p>
<p>Hold free fare transit days combined with targeted outreach to teach seniors and others how to ride a bus.</p>	<p>LOW</p>



Transylvania p.1

Transylvania County Transportation Need/Goal	Public Meeting input Board	Public Survey Conducted by Transylvania Resource Access Information Network (TRAIN) Online and Paper				CTAB MEMBERS			
		Short Range	Medium Range	Long Range	Remove from list	Short Range	Medium Range	Long Range	Remove from list
More flexible senior transportation (social/recreational)	1	126	55	26	10		2	3	
More vehicles for increased service options	4	146	49	19	4	4	1		
Subsidized Vouchers for disabled workers (supplement social security)		157	34	22	6		5		
Increased Private Provider Service		98	56	46	9	3	1	1	
Psychiatric Patient transportation to the "Clubhouse"	1	135	49	21	10	1	2	2	
Young workers' transportation	1	120	62	28	9	4	1		

Transylvania County Transportation Need/Goal	Public Meeting input Board	Public Survey Conducted by Transylvania Resource Access Information Network (TRAIN) Online and Paper				CTAB MEMBERS			
		Short Range	Medium Range	Long Range	Remove from list	Short Range	Medium Range	Long Range	Remove from list
Door through door service	1	117	56	30	9	3	1	1	
After Hours Service	3	108	63	36	9	2	1	1	
Support Neighborhood transport		98	70	41	10	2	2	1	
Regular Service to Connestee/ Cedar Mountain	2	109	56	35	14	1	3		2
Regular Service to major community destinations including medical and employment centers in Transylvania and surrounding counties (write in responses from public survey)		76	16	2	2				
Inter-County trips to Fletcher/ other employment locations (possibly including park & ride locations)	3	114	48	21	12	3	1	1	

Transylvania County Transportation Need/Goal	Public Meeting input Board	Public Survey Conducted by Transylvania Resource Access Information Network (TRAIN) Online and Paper				CTAB MEMBERS			
		Short Range	Medium Range	Long Range	Remove from list	Short Range	Medium Range	Long Range	Remove from list
Transportation to Medical Services (written in at meeting at a Methadone clinic)	4					3			
Blue Ridge Community College, Transportation to NC Works Career Center and high school equivalency program (written in at meeting)						2			
Weekend Service (Written in at meeting)								1	
Trip service to VA hospital (Written in at meeting)						1			
Substance Abuse services nightly (Written in at meeting)						1			
Transport to Church (Written in at meeting)						1			