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Community Advisory Committee Quarterly/Annual Visitation Report County Facility Type - T Family Care Home Facility Name M Adult Care Home D Nursing Home Carillon Asst Living Henderson □ Combination Home Visit Date Dec. 19, 2018 Time Spent in Facility hr 30 min Name of Person Exit Interview was held with Dave of Ferdules Adm Interview was held Min-Person Phone Admn. OSIC(Supervisor in Charge) 190ther Staff Rep Renee Cray (RES. Cord. (Name & Title) Committee Members Present: Bern & Brook Ky : Bat baratticker Report Completed by: Vacky Palmponio - Ron Number of Residents who received personal visits from committee members: Resident Rights Information is clearly visible. @Yes 🗆 No Ombudsman contact information is correct and clearly posted. ☐Yes No The most recent survey was readily accessible. BYes D No. Staffing information is posted. The Yes To No. Required for Nursing Homes Only) Resident Profile Comments & Other Observations I. Do the residents appear neat, clean and odor free? Yes No Facility Has 96 Beds "Occupied only 31-40. to "2 ttc. up t is menory Care" with 12 tresidents 2. Did residents say they receive assistance with personal care activities. Ex. brushing their teeth, combing their hair, inserting dentures or cleaning their evealesses? TYes T No.). Did you see or hear residents being encouraged to participate in their care by staff members? EYes I No Profit-facility but Conserner, is not indicated . Did staff respond to or interact with residents who had difficulty communicating or making their needs known verbally? ☐Yes ☐ No . Did you observe restraints in use? I Yes F No . If so, did you ask staff about the facility's restraint policies? I Yes I No Resident Living Accommodations **Comments & Other Observations** . Did residents describe their living environment as homelike? DYes DNc Sanitation hotakitcherand . Did you notice unpleasant odors in commonly used areas? TYes TNo Building 95% Reason - New D. Did you see items that could cause harm or be hazardous? Tes Tho Sprinkler & Smoke alah 1. Did residents feel their living areas were too noisy? ☐ Yes ☐ No 2. Does the facility accommodate smokers?

Yes

No 2a. Where? Outside only Inside only Both Inside & Outside. in every tour. Firedrills conduc 3. Were residents able to reach their call bells with ease? ☐Yes ☐ No I. Did staff answer call bells in a timely & courteous manner? ☐Yes ☐ No azmonta. ka. If no, did you share this with the administrative staff? ☐ Yes ☐ No Resident Services Comments & Other Observations i. Were residents asked their preferences or opinions about the activities Facility has a "Fesident council" planned for them at the facility? Tyes To No meets 3rd Thurs. Monthly . Do residents have the opportunity to purchase personal items of their Activities "not indicated" a. Can residents access their monthly needs funds at their convenience? NEW Activity director ☐ Yes ☐ No . Are residents asked their preferences about meal & snack choices? Will be on staff Jih 3.2019 **座 Yes □ No** a. Are they given a choice about where they prefer to dine?

Yes

No . Do residents have privacy in making and receiving phone calls? IEFYes □ No is there evidence of community involvement from other civic, volunteer or religious groups?

☐Yes ☐ No Does the facility have a Resident's Council? Mayes □ No Family Council? ☐Yes ☐ No Areas of Concern **Exit Summary** Discuss items from "Areas of Concern" Section as well as any changes there resident issues or topics that need follow-up or review at a later time or during the next observed during the visit. All new Mahagkment.