

Community Advisory Committee Quarterly/Annual Visitation Report

County: Henderson	Facility Type:				Facility Name:										
	<input checked="" type="checkbox"/>	Adult Care Home		Family Care Home	Cardinal Care										
	Combination Home		Nursing Home												
Visit Date: 08-18-15	Time Spent in Facility:			1	hr	15	min	Arrival Time:	9	:	0	:	<input checked="" type="checkbox"/>	am	pr
Person Exit Interview was held with: Chris Drake – Director Tina Garren – Business Mgr.									Interview was held:		In-Person or Phone (Circle) in person:				
									<input checked="" type="checkbox"/>						

	SIC (Supervisor in Charge)	Other Staff: (Name & Title) Maintenance Mgr./Act.Dir.
Committee Members Present: Donna Sheline, Deanna McWilliams, Buddy Edwards, Annette Goetz		Report Completed by: Annette Goetz

Number of Residents who received personal visits from committee members: 12

Resident Rights Information is clearly visible.	<input checked="" type="checkbox"/>	Y	<input type="checkbox"/>	N	Ombudsman contact information is correct and clearly posted.	<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No
The most recent survey was readily accessible. (Required for Nursing Homes Only)	<input type="checkbox"/>	Y	<input type="checkbox"/>	N	Staffing information is posted.	<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No

Resident Profile	Comments & Other Observations
1. Do the residents appear neat, clean and odor free?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
2. Did residents say they receive assistance with personal care activities, Ex. brushing their teeth, combing their hair, inserting dentures or cleaning their eyeglasses?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
3. Did you see or hear residents being encouraged to participate in their care by staff members?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
4. Were residents interacting w/ staff, other residents & visitors?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
5. Did staff respond to or interact with residents who had difficulty communicating or making their needs known verbally?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
6. Did you observe restraints in use?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
7. If so, did you ask staff about the facility's restraint policies?	<input type="checkbox"/> Yes <input type="checkbox"/> No

Resident Living Accommodations Observations	Comments & Other
8. Did residents describe their living environment as homelike?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

9. Did you notice unpleasant odors in commonly used areas?

Yes No

Med Cart Book Open / residents information exposed. Discussed during exit interview. Assured this would be addressed immediately.

10. Did you see items that could cause harm or be hazardous?

Yes No

Women's restroom had a very strong odor caused by soiled briefs in trash can. This was discussed during exit interview and corrected immediately.

11. Did residents feel their living areas were too noisy?

Yes No

12. Does the facility accommodate smokers?

Yes No

We were invited to attend the Family Night dinner with entertainment occurring the night of our visit. Facility has these events at least quarterly.

12a. Where? Outside only Inside only Both Inside and Outside.

13. Were residents able to reach their call bells with ease?

Yes No

Nothing observed – No call bells during visit.

14. Did staff answer call bells in a timely & courteous manner?

Yes No

14a. If no, did you share this with the administrative staff?

Yes No

Resident Services

Comments & Other Observations

15. Were residents asked their preferences or opinions about the activities planned for them at the facility?

Yes No

Residents appear to be very happy. They are encouraged to make their rooms as much like their homes as possible.

16. Do residents have the opportunity to purchase personal items of their choice using their monthly needs funds?

Yes No

16a. Can residents access their monthly needs funds at their convenience?

Yes No

17. Are residents asked their preferences about meal & snack choices?

Yes No

17a. Are they given a choice about where they prefer to dine?

Yes No

18. Do residents have privacy in making and receiving phone calls?

Yes No

19. Is there evidence of community involvement from other civic, volunteer or religious groups?

Yes No

20. Does the Facility have a Resident's Council?

Yes No

Areas of Concern

Exit Summary

Are there resident issues or topics that need follow-up or review at a later time or during the next visit?

- Facility will be receiving a complete face lift
- Facility is in the process of converting part of the building into a Memory Care Unit.

Discuss items from "Areas of Concern" Section as well as any changes observed during the visit.

This Document is a PUBLIC RECORD. Do not identify any Resident(s) by name or inference on this form.

Top Copy is for the Regional Ombudsman's Record. Bottom Copy is for the CAC's Records.