

## Community Advisory Committee Quarterly/Annual Visitation Report

<b>County:</b> Suncombe		<b>Facility Type:</b>				<b>Facility Name:</b> Givens Highland Farms - 200 Tabernacle Road, Black Mountain								
		<input type="checkbox"/> Adult Care Home	<input type="checkbox"/> Family Care Home											
		<input type="checkbox"/> Combination Home	<input checked="" type="checkbox"/> Nursing Home											
<b>Visit Date</b> 03/10/2015	<b>Time Spent in Facility</b>			1	hr	00	min	<b>Arrival Time</b>		10	:	<input type="checkbox"/>	<input checked="" type="checkbox"/> am	<input type="checkbox"/> pm
<b>Person Exit Interview was held with:</b> Peggy Touchet								<b>Interview was held</b>		<b>In-Person or Phone (Circle) in person</b>				

Peggy Touchet - Assistant Director of Nursing	<b>SIC (Supervisor in Charge)</b>	<b>Other Staff: (Name &amp; Title)</b>
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<b>Committee Members Present:</b> John Bernhardt, O.E. Starnes, Margaret Davis	<b>Report Completed by:</b> Margaret Davis
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<b>Number of Residents who received personal visits from committee members: 11</b>			
<b>Resident Rights Information are clearly visible.</b> <input checked="" type="checkbox"/> Y <input type="checkbox"/> N	<b>Ombudsman contact information is correct and clearly posted.</b> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
<b>The most recent survey was readily accessible. (Required for Nursing Homes Only)</b> <input checked="" type="checkbox"/> Y <input type="checkbox"/> N	<b>Staffing information is posted.</b> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		

Resident Profile	Comments & Other Observations
1. Do the residents appear neat, clean and odor free? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Residents appear neat, clean and happy. Observed many staff/resident interactions with grooming. Observed nursing and rehab staff working with residents. Observed activities program in session.
2. Did residents say they receive assistance with personal care activities, <i>Ex. brushing their teeth, combing their hair, inserting dentures or cleaning their eyeglasses?</i> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
3. Did you see or hear residents being encouraged to participate in their care by staff members? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
4. Were residents interacting w/ staff, other residents & visitors? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
5. Did staff respond to or interact with residents who had difficulty communicating or making their needs known verbally? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
6. Did you observe restraints in use? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
7. If so, did you ask staff about the facility's restraint policies? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	

<b>Resident Living Accommodations</b>	<b>Comments &amp; Other</b>
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**Observations**

9. Did residents describe their living environment as homelike?	<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No
9. Did you notice unpleasant odors in commonly used areas?	<input type="checkbox"/>	Yes	<input checked="" type="checkbox"/>	No
10. Did you see items that could cause harm or be hazardous?	<input type="checkbox"/>	Yes	<input checked="" type="checkbox"/>	No
11. Did residents feel their living areas were too noisy?	<input type="checkbox"/>	Yes	<input checked="" type="checkbox"/>	No
12. Does the facility accommodate smokers?	<input type="checkbox"/>	Yes	<input checked="" type="checkbox"/>	No
12a. Where? <input type="checkbox"/> Outside only <input type="checkbox"/> Inside only <input type="checkbox"/> Both Inside and Outside.				
13. Were residents able to reach their call bells with ease?	<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No
14. Did staff answer call bells in a timely & courteous manner?	<input type="checkbox"/>	Yes	<input type="checkbox"/>	No
14a. If no, did you share this with the administrative staff?	<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No

Yes - also observed biography outside of each resident room - Impressive! Also noted there is a board in the hallway that highlights staff accomplishments!

Homelike environment included one resident with a birdcage having

No unpleasant odors and no hazards in hallways.

According to ADON - no smoking allowed. Residents in past were allowed under grandfather clause.

**Resident Services**

15. Were residents asked their preferences or opinions about the activities planned for them at the facility?	<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No
16. Do residents have the opportunity to purchase personal items of their choice using their monthly needs funds?	<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No
16a. Can residents access their monthly needs funds at their convenience?	<input type="checkbox"/>	Yes	<input type="checkbox"/>	No
17. Are residents asked their preferences about meal & snack choices?	<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No
17a. Are they given a choice about where they prefer to dine?	<input type="checkbox"/>	Yes	<input type="checkbox"/>	No
18. Do residents have privacy in making and receiving phone calls?	<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No
19. Is there evidence of community involvement from other civic, volunteer or religious groups?	<input type="checkbox"/>	Yes	<input type="checkbox"/>	No
20. Does the Facility have a Resident's Council?	<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No

**Comments & Other Observations**

Activities calendars are posted in each room and in two central locations - print is large and readable. All other required postings; survey, residents rights, staff ratio are current and posted.

Did not ask this time - will do so next visit

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Resident council is active - notice of meeting are displayed

**Areas of Concern**

Are there resident issues or topics that need follow-up or review at a later time or during the next visit?

**Exit summary** - asked if facility is taking advantage or knew of the "Just Press Play" music program. The ADON said she was not. We gave information for her to call Land of Sky.

**Exit Summary**

Discuss items from "**Areas of Concern**" Section as well as any changes observed during the visit.

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Discussion: discussed the article; "A Radical Idea: Residents Hiring Staff" with ADON. This article discusses residents playing a role in the hiring process which allows some residents (after training) to have a say in the hiring process.

Thomas, B. (2015). *Changing Aging: Exploring Life Beyond Adulthood* [changingaging.org/blog/a-radical-idea-residents-hiring-staff/](http://changingaging.org/blog/a-radical-idea-residents-hiring-staff/)

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