

Community Advisory Committee Quarterly/Annual Visitation Report

County: <u>Buncombe</u>	Facility Type:	Facility Name: <u>Brian Ctr.</u>				
Visit Date: <u>1/6/15</u>	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td>Adult Care Home</td> <td>Family Care Home</td> </tr> <tr> <td>Combination Home</td> <td>Nursing Home</td> </tr> </table>	Adult Care Home	Family Care Home	Combination Home	Nursing Home	Time Spent in Facility: <u>1</u> hr <u>20</u> min
Adult Care Home	Family Care Home					
Combination Home	Nursing Home					
Name of Person Exit Interview was held with: <u>Alissa Bradford</u>		Arrival Time: <u>1</u> : <u>30</u> am <u>(pm)</u>				
Name: <u>Alyssa Bradford - Adm.</u>		Interview was held: <input checked="" type="checkbox"/> In-Person				

Title: Check Box <input type="checkbox"/> Admn. <input checked="" type="checkbox"/> SIC (Supervisor in Charge) <input type="checkbox"/> Other staff <input type="checkbox"/>	Phone: _____
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Committee Members Present: Dixie Bartdoll, Laraine Webster & Judy McDonough Report Completed by: Judy McDonough

Number of Residents who received personal visits from committee members: 8 + locked unit

Resident Rights Information is clearly visible. <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Ombudsman contact information is correct and clearly posted. <input type="checkbox"/> Yes <input type="checkbox"/> No
The most recent survey was readily accessible. <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <i>(Required for Nursing Homes Only)</i>	Staffing information is posted. <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Resident Profile	Comments & Other Observations
1. Do the residents appear neat, clean and odor free? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
2. Did residents <u>say</u> they receive assistance with personal care activities, Ex. brushing their teeth, combing their hair, inserting dentures or cleaning their eyeglasses? <input type="checkbox"/> Yes <input type="checkbox"/> No	
3. Did you see or hear residents being encouraged to participate in their care by staff members? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
4. Were residents interacting w/ staff, other residents & visitors? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
5. Did staff respond to or interact with residents who had difficulty communicating or making their needs known verbally? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
6. Do you observe restraints in use? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
7. If so, did you ask staff about the facility's restraint policies? <input type="checkbox"/> Yes <input type="checkbox"/> No	

Resident Living Accommodations	Comments & Other Observations
8. Did residents <u>describe</u> their living environment as homelike? <input type="checkbox"/> Yes <input type="checkbox"/> No	<p><u>- no complaints</u></p> <p><u>everybody was up DNA</u></p>
9. Did you notice unpleasant odors in commonly used areas? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
10. Did you see items that could cause harm or be hazardous? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
11. Did residents feel their living areas were too noisy? <input type="checkbox"/> Yes <input type="checkbox"/> No	
12. Does the facility accommodate smokers? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
12a. Where? [] Outside only [] Inside only [] Both Inside and Outside.	
13. Were residents able to reach their call bells with ease? <input type="checkbox"/> Yes <input type="checkbox"/> No	
14. Did staff answer call bells in a timely & courteous manner? <input type="checkbox"/> Yes <input type="checkbox"/> No	
14a. If no, did you share this with the administrative staff? <input type="checkbox"/> Yes <input type="checkbox"/> No	

Resident Services	Comments & Other Observations
15. Were residents asked their preferences or opinions about the activities planned for them at the facility? <input type="checkbox"/> Yes <input type="checkbox"/> No	<p><u>not on locked unit</u></p> <p><u>?</u></p>
16. Do residents have the opportunity to purchase personal items of their choice using their monthly needs funds? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
16a. Can residents access their monthly needs funds at their convenience? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
17. Are residents asked their preferences about meal & snack choices? <input type="checkbox"/> Yes <input type="checkbox"/> No	
17a. Are they given a choice about where they prefer to dine? <input type="checkbox"/> Yes <input type="checkbox"/> No	
18. Do residents have privacy in making and receiving phone calls? <input type="checkbox"/> Yes <input type="checkbox"/> No	
19. Is there evidence of community involvement from other civic, volunteer or religious groups? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
20. Does the Facility have a Resident's Council? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	

Areas of Concern

Are there resident issues or topics that need follow-up or review at a later time or during the next visit?

Our visit was prompted by a call concerning problems in locked unit; Dirty floors & tables, which were observed, especially spills & food on both floor & table in Day Room. No music was playing - Caller said music used to be played over P.A. syst. Concern the TV was removed & residents got more agitated.

(TV is back) & concern over smaller food portions & no snacks

Exit Summary

Discuss items from "Areas of Concern" Section as well as any changes observed during the visit.

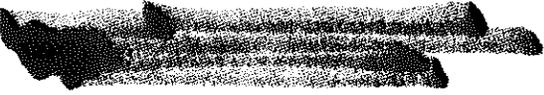
Ms. Bradford called Housekeeping as we spoke to change cleaning schedule to right after lunch.

Dietary & Housekeeping are both contracted out by same co & she's aware of problems in both & is trying to address them.

Snacks ARE available but are in locked Dietarian Rm.

DHHS DOA-022/2004

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Last time we visited, I was so impressed with the fun residents were having "folding laundry" - napkins, wash cloths & baby clothes. Nothing was going on this time.

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