

Community Advisory Committee Quarterly Annual Visitation Report

County: BUNCOMBE		Facility Type:			Facility Name:								
		Adult Care Home	<input checked="" type="checkbox"/>	Family Care Home	WOODLAND TERRACE FAMILY CARE HOME #3								
Visit Date 10-13-15		Time Spent in Facility			hr	20	min	Arrival Time	2	:	05	am	<input checked="" type="checkbox"/>
Person Exit Interview was held with: HAYWOOD DAVIS								Interview was held		<input checked="" type="checkbox"/> In-Person or Phone (Circle)			
(Licensee : Richard Dupre, Jr. - New telephone number 828-490-0440)													
Adm DENISE RIVERA		SIC (Supervisor in Charge) Haywood Davis			Other Staff: (Name & Title)								
Committee Members Present: <i>John Bernhardt, Judith Demitt, Claudia Sherry, Barbara Mayer</i>								Report Completed by: <i>Barbara Mayer</i>					
Number of Residents who received personal visits from committee members: 4													
Resident Rights Information is clearly visible.					<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	Ombudsman contact information is correct and clearly posted.					<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
The most recent survey was readily accessible. (Required for Nursing Homes Only)					<input type="checkbox"/> Yes	<input type="checkbox"/> No	Staffing information is posted.					<input type="checkbox"/> Yes	<input type="checkbox"/> No
Resident Profile							Comments & Other Observations						
1. Do the residents appear neat, clean and odor free?					<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No	6 residents 4 men 2 women age range 30-75 Residents visit between the 5 homes in complex as do preschool children of staff.				
2. Did residents say they receive assistance with personal care activities, Ex. brushing their teeth, combing their hair, inserting dentures or cleaning their eyeglasses?					<input type="checkbox"/>	Yes	<input type="checkbox"/>	No					
3. Did you see or hear residents being encouraged to participate in their care by staff members?					<input type="checkbox"/>	Yes	<input type="checkbox"/>	No					
4. Were residents interacting w/ staff, other residents & visitors?					<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No					
5. Did staff respond to or interact with residents who had difficulty communicating or making their needs known verbally?					<input type="checkbox"/>	Yes	<input type="checkbox"/>	No					
6. Did you observe restraints in use?					<input type="checkbox"/>	Yes	<input type="checkbox"/>	No					
7. If so, did you ask staff about the facility's restraint policies?					<input type="checkbox"/>	Yes	<input type="checkbox"/>	No					
Resident Living Accommodations Observations							Comments & Other						
8. Did residents describe their living environment as homelike?					<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No					
9. Did you notice unpleasant odors in commonly used areas?					<input type="checkbox"/>	Yes	<input checked="" type="checkbox"/>	No					

10. Did you see items that could cause harm or be hazardous?

Yes No

11. Did residents feel their living areas were too noisy?

Yes No

12. Does the facility accommodate smokers?

Yes No

12a. Where? [] Outside only [] Inside only [] Both Inside and Outside.

13. Were residents able to reach their call bells with ease?

Yes No

14. Did staff answer call bells in a timely & courteous manner? *Not observed*

Yes No

14a. If no, did you share this with the administrative staff?

Yes No

The living room was tastefully furnished. There were a few Halloween decorations.

The dining room was being used by the medical team for their regular visit.

Resident Services

Comments & Other Observations

15. Were residents asked their preferences or opinions about the activities planned for them at the facility?

Yes No

16. Do residents have the opportunity to purchase personal items of their choice using their monthly needs funds?

Yes No

16a. Can residents access their monthly needs funds at their convenience?

Yes No

17. Are residents asked their preferences about meal & snack choices?

Yes No

17a. Are they given a choice about where they prefer to dine?

Yes No

18. Do residents have privacy in making and receiving phone calls?

Yes No

19. Is there evidence of community involvement from other civic, volunteer or religious groups?

Yes No

20. Does the Facility have a Resident's Council?

Yes No

Residents appear happy and interest with SIC and others in the community. Shopping doesn't appear to be a problem with these residents, but most went with other caretaker. Staff provide transportation for medical appointments and emergencies.

Don't Know

Areas of Concern

Exit Summary

Are there resident issues or topics that need follow-up or review at a later time or during the next visit? *NO*

Discuss items from "Areas of Concern" Section as well as any changes observed during the visit.

This Document is a PUBLIC RECORD. Do not identify any Resident(s) by name or inference on this form. Top Copy is for the Regional Ombudsman's Record. Bottom Copy is for the CAC's Records.