

Community Advisory Committee Quarterly/Annual Visitation Report

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| County BUNCOMBE | Facility Type - <input checked="" type="checkbox"/> Family Care Home <input checked="" type="checkbox"/> Adult Care Home <input type="checkbox"/> Nursing Home <input type="checkbox"/> Combination Home | Facility Name: EVERGREEN LIVING HOME #12 |
| Visit Date 03 01 14 | Time Spent in Facility 2 hr 05 min | Arrival Time 11 : 25 am pm |
| Name of Person Exit Interview was held with SAM DECK SECL | | Interview was held <input checked="" type="checkbox"/> In-Person |
| Phone | Admn. <input checked="" type="checkbox"/> SIC (Supervisor in Charge) | Other staff |

Rep **SAM DECK SECL** (Name & Title)

Committee Members Present: **JUDY CLEVNIR, JERI HAHNER, SALLY FOSTER** Report Completed by: **JUDY CLEVNIR**

Number of Residents who received personal visits from committee members: **Judy Clevnir**

Resident Rights Information is clearly visible. Yes No

Ombudsman contact information is correct and clearly posted. Yes No

The most recent survey was readily accessible. Yes No (Required for Nursing Homes Only)

Staffing information is posted. Yes No

Resident Profile

Comments & Other Observations

1. Do the residents appear neat, clean and odor free? Yes No
2. Did residents say they receive assistance with personal care activities, Ex. brushing their teeth, combing their hair, inserting dentures or cleaning their eyeglasses? Yes No
3. Did you see or hear residents being encouraged to participate in their care by staff members? Yes No
4. Were residents interacting w/ staff, other residents & visitors? Yes No
5. Did staff respond to or interact with residents who had difficulty communicating or making their needs known verbally? Yes No
6. Do you observe restraints in use? Yes No
7. If so, did you ask staff about the facility's restraint policies? Yes No

DID NOT DISCUSS DUE TO LANGUAGE BARRIER

DID NOT OBSERVE

Resident Living Accommodations

Comments & Other Observations

8. Did residents describe their living environment as homelike? Yes No
9. Did you notice unpleasant odors in commonly used areas? Yes No
10. Did you see items that could cause harm or be hazardous? Yes No
11. Did residents feel their living areas were too noisy? Yes No
12. Does the facility accommodate smokers? Yes No
- 12a. Where? Outside only Inside only Both inside and Outside.
13. Were residents able to reach their call bells with ease? Yes No
14. Did staff answer call bells in a timely & courteous manner? Yes No
- 14a. If no, did you share this with the administrative staff? Yes No

COULD NOT DISCUSS DUE TO LANGUAGE BARRIER BUT IT LOOKED VERY HOMELIKE

NO SMOKERS AT THIS HOME

DID NOT OBSERVE

Resident Services

Comments & Other Observations

15. Were residents asked their preferences or opinions about the activities planned for them at the facility? Yes No
16. Do residents have the opportunity to purchase personal items of their choice using their monthly needs funds? Yes No
- 16a. Can residents access their monthly needs funds at their convenience? Yes No
17. Are residents asked their preferences about meal & snack choices? Yes No
- 17a. Are they given a choice about where they prefer to dine? Yes No
18. Do residents have privacy in making and receiving phone calls? Yes No
19. Is there evidence of community involvement from other civic, club, or religious groups? Yes No
20. Does the Facility have a Resident's Council? Yes No

ACTIVITIES CHART POSTED SHOWED SHOPPING TRIPS TO GOODWILL, ETC

MEAL PLAN WAS POSTED

PLENTY OF PERISHABLE FOOD AVAILABLE BUT NOT ENOUGH NON-PERISHABLE

DID NOT OBSERVE ANY SNACKS AVAILABLE

5 RESIDENTS

