

Community Advisory Committee Quarterly/Annual Visitation Report

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| County: <u>Boncombe</u> | Facility Type: | | Facility Name: <u>Clear Bridge</u> | |
| | <input checked="" type="checkbox"/> Adult Care Home | <input type="checkbox"/> Family Care Home | | |
| | <input type="checkbox"/> Combination Home | <input type="checkbox"/> Nursing Home | | |
| Visit Date: <u>6-27-14</u> | Time Spent in Facility: <u>55</u> hr <u>55</u> min | | Arrival Time: <u>10</u> : <u>55</u> <input checked="" type="checkbox"/> am <input type="checkbox"/> pm | |
| Name of Person Exit Interview was held with: <u>Linda Shoup, Executive Director (Temporary)</u> | | | Interview was held <input checked="" type="checkbox"/> In-Person | |
| Name: <u>Waren Rollenhagen, Health & Wellness Director</u> | | | Phone: <u>687-0155</u> | |
| Title: Check Box <input type="checkbox"/> Admn. <input type="checkbox"/> | SIC (Supervisor in Charge) | | Other staff | |
| Committee Members Present: <u>Kathleen Tale, Peggy Franc</u> | | | Report Completed by: <u>Peggy Franc</u> | |
| Number of Residents who received personal visits from committee members: <u>5</u> | | | | |

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| Resident Rights Information is clearly visible. <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | Ombudsman contact information is correct and clearly posted. <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No |
| The most recent survey was readily accessible. <input type="checkbox"/> Yes <input type="checkbox"/> No <i>(Required for Nursing Homes Only)</i> | Staffing information is posted. <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No |

Resident Profile

- Do the residents appear neat, clean and odor free? Yes No
- Did residents say they receive assistance with personal care activities, Ex. brushing their teeth, combing their hair, inserting dentures or cleaning their eyeglasses? Yes No
- Did you see or hear residents being encouraged to participate in their care by staff members? Yes No
- Were residents interacting w/ staff, other residents & visitors? Yes No
- Did staff respond to or interact with residents who had difficulty communicating or making their needs known verbally? Yes No
- Did you observe restraints in use? Yes No
- If so, did you ask staff about the facility's restraint policies? Yes No

Comments & Other Observations

Resident Living Accommodations

- Did residents describe their living environment as homelike? Yes No
- Did you notice unpleasant odors in commonly used areas? Yes No
- Did you see items that could cause harm or be hazardous? Yes No
- Did residents feel their living areas were too noisy? Yes No
- Does the facility accommodate smokers? Yes No
- Where? Outside only Inside only Both Inside and Outside.
- Were residents able to reach their call bells with ease? Yes No
- Did staff answer call bells in a timely & courteous manner? Yes No
- If no, did you share this with the administrative staff? Yes No

Comments & Other Observations

Resident Services

- Were residents asked their preferences or opinions about the activities planned for them at the facility? Yes No
- Do residents have the opportunity to purchase personal items of their choice using their monthly needs funds? Yes No
- Can residents access their monthly needs funds at their convenience? Yes No
- Are residents asked their preferences about meal & snack choices? Yes No
- Are they given a choice about where they prefer to dine? Yes No
- Do residents have privacy in making and receiving phone calls? Yes No
- Is there evidence of community involvement from other civic, vocational or religious groups? Yes No
- Does the Facility have a Resident's Council? Yes No

Comments & Other Observations

All residents have some level of dementia.

Areas of Concern**Exit Summary**

Are there resident issues or topics that need follow-up or review at a later time or during the next visit?

Discuss items from "Areas of Concern" Section as well as any changes observed during the visit.

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Several new residents who were less cognitively impaired and thus able to communicate.
All said the food was good or very good and the staff was responsive.

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