

Community Advisory Committee Quarterly/Annual Visitation Report

				T	
1	ounty		☐ Family Care Home	Facility Name	
Buncombe			ome 🗷 Nursing Home	The Laurels at Green Tree Ridge	
	□ Com		Home		
Visit date Time Spent in Fa		acility	Arrival Time		
E/40/0040		5 Min	09:30 Am PM		
Na	ame of person Exit Interview	w was held with _	lessica Hauser, Adminis	trator (Name & Title)	
Interview was held In-Person □Phone □Admin □SIC (Supervisor in Charge) □ Other Staff R					
Committee Members Present:				Report completed by:	
Patti Turbyfill, Susan Schiemer				Susan Schiemer	
Nι	ımber of Residents who rec	eived personal vi	sits from committee me		
Re	sident Rights Information is	s clearly visible.		information is correct and clearly	
	☑ Yes □ No		posted.		
Th	e most recent survey was read	-	Staffing information is po	osted.	
	Yes No		▼ Yes	□ No	
	(Required for Nursing Homes				
	Resident Prof	lle	Comments	and Other Observations	
1	Datha wasidawta				
1.	Do the residents appear n				
	odor free? ☑ Yes □ No				
2.	Did residents say they rec	eive assistance			
	with personal care activiti	es, ex. brushing			
	their teeth, combing their				
	dentures or cleaning their	eyeglasses?			
	🛛 Yes 🗌 No				
3.	/				
	encouraged to participate				
		i □ No			
4.	Were residents interacting		•		
	residents & visitors? 🛛 Y	es 🗆 No			
5.	Did staff respond to or into				
	residents who had difficult	ty	#5 Not observed th	is visit	
	communicating or making	their needs			
	known verbally? X Yes	□No			
6.	Did you observe restraints	in use?			
	☐ Yes 🏻 No			ń .	
7.	If so, did you ask staff abo	out the facility's			
	restraint policies? ☐ Yes				
	A CONTRACT OF THE CONTRACT OF				

Community Advisory Committee Quarterly/Annual Visitation Report

0000000	Resident Living Accommodations	Comments and Other Observations
	 8. Did residents describe their living environment as homelike? ☑ Yes ☐ No 9. Did you notice unpleasant odors in commonly used areas? ☐ Yes ☒ No 10. Did you see items that could cause harm or be hazardous? ☐ Yes ☒ No 11. Did residents feel their living areas were too noisy? ☐ Yes ☒ No 12. Does the facility accommodate smokers? ☒ Yes ☐ No 12a. Where? ☒ Outside only 	T1.
	☐ Inside only ☐ Both Inside & Outside.	
:	Outside. 13. Were residents able to reach their call bells with ease? ☑ Yes ☐ No 14. Did staff answer call bells in a timely & courteous manner? ☑ Yes ☐ No 14a. If no, did you share this with the administrative staff? ☐ Yes ☐ No	#13 - residents were aware that if it took time to answer call bells it was because community was "short staffed"
	Residential Services	Comments and Other Observations
1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	.5. Were residents asked their preferences or opinions about the activities planned for them at the facility? ☑ Yes ☐ No 6. Do residents have the opportunity to purchase personal items of their choice using their monthly needs funds? ☑ Yes ☐ No 6a. Can residents access their monthly needs funds at their convenience? ☑ Yes ☐ No 7. Are residents asked their preferences about meal & snack choices? ☑ Yes ☐ No 7a. Are they given a choice about where they prefer to dine? ☑ Yes ☐ No 8. Do residents have privacy in making and receiving phone calls? ☑ Yes ☐ No 9. Is there evidence of community	
		#19 - Observed a young volunteer delivering the daily fliers to each resident.

This document is a PUBLIC RECORD. <u>Do not identify any Resident(s)</u> by name or inference on this form. Form reproduced from DHHS DOA-022/2004

Page 2 of 3

Community Advisory Committee Quarterly/Annual Visitation Report

Areas of Concern	Exit Summary
Are there resident issues or topics that need follow-up or review at a later time or during the next visit?	Discuss items from "Areas of Concern" Section as well as any changes observed during the visit.
1.) On Laurels of GreenTree website is posted "5 star Medicare Quality Rating" which is correct however the community has a 3 star Overall Medicare Rating. See	
Medicare.gov /Nursing Home Compare 2.) One of the rotating photos on Laurels of GreenTree website declares "Congratulations on Deficiency Free Annual Survey" however from Medicare.gov/Nursing Home Compare their 2/2/2018 Health Inspection had 6 deficiencies.	