

Community Advisory Committee (Quarterly)/Annual Visitation Report

County: Buncombe		Facility Type:			Facility Name:						
		<input checked="" type="checkbox"/> Adult Care Home	<input type="checkbox"/> Family Care Home		Richmond Hills Rest Home #3						
		<input type="checkbox"/> Combination Home	<input type="checkbox"/> Nursing Home								
Visit Date 5/23/2017	Time Spent in Facility		hr	15	min	Arrival Time	10	:	30	<input checked="" type="checkbox"/> am	<input type="checkbox"/> pm
Person Exit Interview was held with: Stara Fore							Interview was held		<input checked="" type="checkbox"/> (In-Person) or Phone (Circle)		

Carie Joiner	<input checked="" type="checkbox"/>	SIC (Supervisor in Charge)	<input checked="" type="checkbox"/>	Other Staff: (Name & Title)	Tara Craig Med Tec
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Committee Members Present: Judy DeWitt, Jeri Hahner	Report Completed by: Judy DeWitt
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Number of Residents who received personal visits from committee members: 5			
Resident Rights Information is clearly visible.	<input checked="" type="checkbox"/> Y	<input type="checkbox"/> N	Ombudsman contact information is correct and clearly posted.
	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
The most recent survey was readily accessible. <i>(Required for Nursing Homes Only)</i>	<input type="checkbox"/> Y	<input type="checkbox"/> N	Staffing information is posted.
	<input type="checkbox"/> Yes	<input type="checkbox"/> No	

Resident Profile	Comments & Other Observations
1. Do the residents appear neat, clean and odor free?	11 residents 8 women 3men Both residents and staff seemed content. We talked with 4 residents. Did not discuss this with residents. None seemed to need assistance. Did not observe but no residents seem to have difficulty with communicating.
2. Did residents say they receive assistance with personal care activities, <i>Ex. brushing their teeth, combing their hair, inserting dentures or cleaning their eyeglasses?</i>	
3. Did you see or hear residents being encouraged to participate in their care by staff members?	
4. Were residents interacting w/ staff, other residents & visitors?	
5. Did staff respond to or interact with residents who had difficulty communicating or making their needs known verbally?	
6. Did you observe restraints in use?	
7. If so, did you ask staff about the facility's restraint policies?	

Resident Living Accommodations

Comments & Other Observations

8. Did residents describe their living environment as homelike?	<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No
9. Did you notice unpleasant odors in commonly used areas?	<input type="checkbox"/>	Yes	<input checked="" type="checkbox"/>	No
10. Did you see items that could cause harm or be hazardous?	<input type="checkbox"/>	Yes	<input checked="" type="checkbox"/>	No
11. Did residents feel their living areas were too noisy?	<input type="checkbox"/>	Yes	<input checked="" type="checkbox"/>	No
12. Does the facility accommodate smokers? Where? <input checked="" type="checkbox"/> Outside only <input type="checkbox"/> Inside only <input type="checkbox"/> Both Inside and Outside.	<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No
13. Were residents able to reach their call bells with ease?	<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No
14. Did staff answer call bells in a timely & courteous manner? If no, did you share this with the administrative staff?	<input type="checkbox"/>	Yes	<input type="checkbox"/>	No

Floors were being mopped and it smelled very good.

Resident Services

Comments & Other Observations

15. Were residents asked their preferences or opinions about the activities planned for them at the facility?	<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No
16. Do residents have the opportunity to purchase personal items of their choice using their monthly needs funds? Can residents access their monthly needs funds at their convenience?	<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No
17. Are residents asked their preferences about meal & snack choices? Are they given a choice about where they prefer to dine?	<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No
18. Do residents have privacy in making and receiving phone calls?	<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No
19. Is there evidence of community involvement from other civic, volunteer or religious groups?	<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No
20. Does the Facility have a Resident's Council?	<input type="checkbox"/>	Yes	<input type="checkbox"/>	No

Saw persons coming back from shopping.

They can get options for meals. Staff seems careful with serving healthy meals. 3 residents are diabetic. And get controlled meals.

Areas of Concern

Exit Summary

Are there resident issues or topics that need follow-up or review at a later time or during the next visit?

Discuss items from "Areas of Concern" Section as well as any changes observed during the visit.

This Document is a **PUBLIC RECORD**. Do not identify any Resident(s) by name or inference on this form.