| | | • |
|--|---|---|
| Comm | unity Advisory Committee Quarter | rly/Annual Visitation Report |
| County | Facility Type - 🖾 Family Care Home | Facility Name COUNTY MODOCUS FAMILY CAR ADMINISTRATION ARRIVATION ARRIVATION TO THE TOP |
| HENDERSON | ☐ Adult Care Home ☐ Nursing Home | MOMEROUS PRATE |
| Visit Date MAY 11, 2017 | ☐ Combination Home Time Spent in Facility hr 20 min | Arrival Time /O: 30 Diam Opm |
| Name of Person Exit Interview was held wit | th RANDY PRATT ADMIN Inter | view was held Mn-Person OPhone OAdmn. OSIC(Supervisor in Charge) |
| □Other Staff Rep | (Name & Title) TY KOSOWSKY, BARBARA | Paned Completed by: |
| Committee Members Present: ZAKK | | Report Completed by: |
| Number of Residents who received persons | al visits from committee members: | |
| Resident Rights Information is clearly visible | | Ombudsman contact information is correct and clearly posted. See S |
| The most recent survey was readily access | ible 🖼 es 🖸 No | Staffing information is posted. ■Yes □ No |
| (Required for Nursing Homes Only) | | |
| Resident Prof | | Comments & Other Observations |
| . Do the residents appear neat, clean and odor free? ☐Yes ☐ No | | 3 RESIDENTS - 5 CAPACITY |
| 2. Did residents say they receive assistance with personal care activities, | | 5AN17A7ION - 97,0 |
| Ex. brushing their teeth, combing their hair, inserting dentures or cleaning | | • |
| their eyeglasses? 🗆 Yes 🗅 No | | 4 570AR |
| 3. Did you see or hear residents being encouraged to participate in their care by staff members? ☐ Yes ☐ No DIO NOT OBSERVE | | 570TE - 10Z |
| by staff members? ☐ Yes ☐ No DIO NOT 083 € 70 € 4. Were residents interacting w/ staff, other residents & visitors? ☐ Yes ☐ No | | FIRE CXINGUSYOUS CHARGO |
| 5. Did staff respond to or interact with residents who had difficulty | | |
| communicating or making their needs known verbally? Yes No | | OZ SEWRELY STORED |
| 6. Did you observe restraints in use? ☐ Yes ☐ No | | |
| 7. If so, did you ask staff about the facility's | | |
| | ng Accommodations | Comments & Other Observations |
| 8. Did residents describe their living environment as homelike? Yes No | | Land A Street And American And American |
| 9. Did you notice unpleasant odors in commonly used areas? Tayes Taylo | | VERY NICE EXTENSION |
| 10. Did you see items that could cause harm or be hazardous? ☐Yes ☐No | | LANDSCAPING |
| 11. Did residents feel their living areas were | e too noisy? ©Yes © No | |
| 12. Does the facility accommodate smokers? ✓ Yes □ No | | UPERADED CABLE STSTEM |
| 12a. Where? ☑ Outside only ☐ Inside only ☐ Both Inside & Outside. | | |
| 13. Were residents able to reach their call bells with ease? □Yes □ No | | |
| | | |
| 14. Did staff answer call bells in a timely & o | | |
| 14. Did staff answer call bells in a timely & c 14a. If no, did you share this with the admin | istrative staff? ☐ Yes ☐ No | Comments & Other Observations |
| 14. Did staff answer call bells in a timely & c 14a. If no, did you share this with the admin Resident Serv | istrative staff? ☐ Yes ☐ No vices | Comments & Other Observations |
| 14. Did staff answer call bells in a timely & c 14a. If no, did you share this with the admin Resident Serv 15. Were residents asked their preferences | istrative staff? ☐ Yes ☐ No ices or opinions about the activities | FOOD SORVICE IS PROPACED |
| 14. Did staff answer call bells in a timely & c 14a. If no, did you share this with the admin Resident Serv 15. Were residents asked their preferences planned for them at the facility? Notes I | istrative staff? ☐ Yes ☐ No ices or opinions about the activities ☐ No | FOOD SORVICE IS PROPACED |
| 14. Did staff answer call bells in a timely & c 14a. If no, did you share this with the admin Resident Serv 15. Were residents asked their preferences planned for them at the facility? Six es I 16. Do residents have the opportunity to put | istrative staff? ☐ Yes ☐ No rices or opinions about the activities ☐ No rchase personal items of their | AT ADJOING FACILITY AND |
| 14. Did staff answer call bells in a timely & c 14a. If no, did you share this with the admin Resident Serv 15. Were residents asked their preferences planned for them at the facility? For es I 16. Do residents have the opportunity to pur choice using their monthly needs funds | istrative staff? ☐ Yes ☐ No ices or opinions about the activities ☐ No rchase personal items of their ? ☑ Yes ☐ No | AT ADJOING PACILITY AND |
| 14. Did staff answer call bells in a timely & c 14a. If no, did you share this with the admin Resident Serv 15. Were residents asked their preferences planned for them at the facility? The service of the proportion of the pure service of the proportion of the pure service of the proportion of the pure service of the p | istrative staff? ☐ Yes ☐ No ices or opinions about the activities ☐ No rchase personal items of their ? ☑ Yes ☐ No | AT ADJOING FACILITY AND |
| 14. Did staff answer call bells in a timely & c 14a. If no, did you share this with the admin Resident Serve 15. Were residents asked their preferences planned for them at the facility? Six so It. 16. Do residents have the opportunity to pur choice using their monthly needs funds 16a. Can residents access their monthly needs | rices or opinions about the activities ○ No rchase personal items of their ? □ Yes □ No eds funds at their convenience? | AT ADJOING FACILITY AND |
| 14. Did staff answer call bells in a timely & c 14a. If no, did you share this with the admin Resident Serve 15. Were residents asked their preferences planned for them at the facility? Noves € 16. Do residents have the opportunity to put choice using their monthly needs funds 16a. Can residents access their monthly needs funds 16a. The residents access their monthly needs funds 17. Are residents asked their preferences at the residents asked the resid | istrative staff? ☐ Yes ☐ No ices or opinions about the activities ☐ No rchase personal items of their ? ☐ Yes ☐ No eds funds at their convenience? bout meal & snack choices? | AT ADJOING FACILITY AND |
| 14. Did staff answer call bells in a timely & c 14a. If no, did you share this with the admin Resident Servents. 15. Were residents asked their preferences planned for them at the facility? Notes In the servents of the servents of the servents. 16. Do residents have the opportunity to put choice using their monthly needs funds the servents of the servents. 16a. Can residents access their monthly needs funds the servents. 17. Are residents asked their preferences at the servents. 18. Are residents asked their preferences at the servents. | istrative staff? ☐ Yes ☐ No ices or opinions about the activities ☐ No rchase personal items of their ? ☐ Yes ☐ No eds funds at their convenience? bout meal & snack choices? | FOOD SCRVICE IS PREPARED AT ADJOINNG FRACILITY AND BROWERT UP. ADMINISTRATOR TOOK PRIDE IN THE HOME-LIKE ENVIRON MENT. |
| 14. Did staff answer call bells in a timely & c. 14a. If no, did you share this with the admin Resident Serv. 15. Were residents asked their preferences planned for them at the facility? News № 16. Do residents have the opportunity to pur choice using their monthly needs funds 16a. Can residents access their monthly need № Yes № No 17. Are residents asked their preferences all № Ses □ No 17a. Are they given a choice about where the services of the ser | istrative staff? Yes No ices or opinions about the activities No rchase personal items of their Pyes No eds funds at their convenience? bout meal & snack choices? | FOOD SCRVICE IS PREPARED AT ADJOINNG FREILITY AND BROWERT UP. ADMINISTRATOR TOOK PRIDE IN THE HOME-LIKE ENVIRON MENT. |
| 14. Did staff answer call bells in a timely & c 14a. If no, did you share this with the admin Resident Serv 15. Were residents asked their preferences planned for them at the facility? ☑ Yes ☑ 16. Do residents have the opportunity to pur choice using their monthly needs funds 16a. Can residents access their monthly nee ☑ Yes ☑ No 17. Are residents asked their preferences al ☑ Yes ☑ No 17a. Are they given a choice about where the 18. Do residents have privacy in making and ☑ Yes ☑ No 19 No | istrative staff? Yes No ices or opinions about the activities No rchase personal items of their Pyes No eds funds at their convenience? bout meal & snack choices? ney prefer to dine? Yes No d receiving phone calls? | FOOD SCRVICE IS PREPARED AT ADJOINNG FREILITY AND BROWERT UP. ADMINISTRATOR TOOK PRIDE IN THE HOME-LIKE ENVIRON MENT. |
| 14. Did staff answer call bells in a timely & c 14a. If no, did you share this with the admin Resident Serve 15. Were residents asked their preferences planned for them at the facility? | istrative staff? Yes No ices or opinions about the activities No rchase personal items of their Pyes No eds funds at their convenience? bout meal & snack choices? ney prefer to dine? Yes No d receiving phone calls? | AT ADJOING FACILITY AND |
| 14. Did staff answer call bells in a timely & c 14a. If no, did you share this with the admin Resident Serv 15. Were residents asked their preferences planned for them at the facility? Noves □ 16. Do residents have the opportunity to put choice using their monthly needs funds 16a. Can residents access their monthly nee □ Yes □ No 17. Are residents asked their preferences at □ Yes □ No 17a. Are they given a choice about where th 18. Do residents have privacy in making and □ Yes □ No 19. Is there evidence of community involved religious groups? ▼Yes □ No | istrative staff? \(\text{Yes} \) No rices or opinions about the activities \(\text{No} \) No rchase personal items of their ? \(\text{Ves} \) No eds funds at their convenience? bout meal & snack choices? hey prefer to dine? \(\text{Ves} \) No d receiving phone calls? ment from other civic, volunteer or | FOOD SCRVICE IS PREPARED AT ADJOINNG FRACILITY AND BROWERT UP. ADMINISTRATOR TOOK PRIDE IN THE HOME-LIKE ENVIRON MENT. |
| 14a. If no, did you share this with the admin Resident Serv 15. Were residents asked their preferences planned for them at the facility? Noves □ 16a. Do residents have the opportunity to purchoice using their monthly needs funds 16a. Can residents access their monthly needs funds 16a. Can residents access their monthly needs funds 17. Are residents asked their preferences at □ √ es □ No 17a. Are they given a choice about where the serior of the serior o | istrative staff? \(\text{Yes} \) No rices or opinions about the activities \(\text{No} \) No rchase personal items of their ? \(\text{Ves} \) No eds funds at their convenience? bout meal & snack choices? hey prefer to dine? \(\text{Ves} \) No d receiving phone calls? ment from other civic, volunteer or | FOOD SCRIVICE IS PROJACED AT ADJOINNG FRACILITY AND BROWERT UP. ADMINISTRATOR TOOK PRIDE IN THE HOME LIKE ENVIRON MENT. GROUP SETTING FOR ARTS AND CRAFTS |
| 14. Did staff answer call bells in a timely & c 14a. If no, did you share this with the admin Resident Serv 15. Were residents asked their preferences planned for them at the facility? ☑ es ☑ 16. Do residents have the opportunity to pur choice using their monthly needs funds 16a. Can residents access their monthly nee ☑ Yes ☑ No 17. Are residents asked their preferences at ☑ Yes ☑ No 17a. Are they given a choice about where th 18. Do residents have privacy in making and ☑ Yes ☑ No 19. Is there evidence of community involven religious groups? ☑ Yes ☑ No 20. Does the facility have a Resident's Cour | istrative staff? Yes No ices or opinions about the activities No rchase personal items of their ? Yes No eds funds at their convenience? bout meal & snack choices? hey prefer to dine? Yes No d receiving phone calls? ment from other civic, volunteer or | FOOD SCRIVICE IS PROPARED AT ADDICATE PROJECT AND BROWN STATON TOOK PRIDE IN THE HOME LIKE ENVIRONMENT. GROUP SETTING FOR ARTS AND CRAFTS |
| 14. Did staff answer call bells in a timely & c 14a. If no, did you share this with the admin Resident Serv 15. Were residents asked their preferences planned for them at the facility? □ ves □ 16. Do residents have the opportunity to pur choice using their monthly needs funds 16a. Can residents access their monthly nee □ ves □ No 17. Are residents asked their preferences at □ ves □ No 17a. Are they given a choice about where the stage of the series of | istrative staff? Yes No ices or opinions about the activities No rchase personal items of their ? Yes No eds funds at their convenience? bout meal & snack choices? hey prefer to dine? Yes No d receiving phone calls? ment from other civic, volunteer or | FOOD SCRIVICE IS PROPARED AT ADJOINNG FRACILITY AND BROWERT UP. ADDINISTMATON TOOK PRIDE IN THE HOME LIKE ENVIRON MENT. GROUP SETTING FOR ARTS AND CRAFTS EXIT SUMMARY |
| 14. Did staff answer call bells in a timely & c 14a. If no, did you share this with the admin Resident Serv 15. Were residents asked their preferences planned for them at the facility? □ ves □ 16. Do residents have the opportunity to purchoice using their monthly needs funds 16a. Can residents access their monthly needs funds 16a. Can residents access their monthly needs funds 17. Are residents asked their preferences at □ ves □ No 17a. Are they given a choice about where the state of the services □ No 19. Is there evidence of community involvent religious groups? □ ves □ No 20. Does the facility have a Resident's Court Family Council? □ ves □ No Areas of Conc Are there resident issues or topics that need visit? | istrative staff? \(\text{\text{Yes}} \) No \(\text{Vices} \) or opinions about the activities \(\text{\text{\text{No}}} \) No \(\text{vicase personal items of their} \)? \(\text{\text{\text{Ves}}} \) No \(\text{eds funds at their convenience} \) bout meal & snack choices? hey prefer to dine? \(\text{\text{Ves}} \) No \(\text{d receiving phone calls} \)? ment from other civic, volunteer or \(\text{ncil?} \) \(\text{\text{Ves}} \) \(\text{\text{No}} \) | FOOD SCRVICE IS PROPAGED AT ADVOINNE FRACILITY AND BROWERT UP. ADMINISTRATOR TOOK PRIDE IN THE HOME LIKE ENVIRON MENT, GROUP SETTING FOR ARTS PAND CRAFTS EXIL SUMMARY Discuss items from "Areas of Concern" Section as well as any change |
| 14. Did staff answer call bells in a timely & c 14a. If no, did you share this with the admin Resident Serv 15. Were residents asked their preferences planned for them at the facility? Noves □ 16. Do residents have the opportunity to purchoice using their monthly needs funds 16a. Can residents access their monthly needs funds 16a. Can residents access their monthly needs funds 16a. Can residents access their monthly needs funds 17a. Are fresidents asked their preferences allowers □ No 17a. Are they given a choice about where the function of t | istrative staff? \(\text{\text{Yes}} \) No \(\text{Vices} \) or opinions about the activities \(\text{\text{\text{No}}} \) No \(\text{vicase personal items of their} \)? \(\text{\text{\text{Ves}}} \) No \(\text{eds funds at their convenience} \) bout meal & snack choices? hey prefer to dine? \(\text{\text{Ves}} \) No \(\text{d receiving phone calls} \)? ment from other civic, volunteer or \(\text{ncil?} \) \(\text{\text{Ves}} \) \(\text{\text{No}} \) | FOOD SCRVICE IS PREPARED AT ADVOINNE FRACILITY AND BROWERT UP. ADDITION TO TOOK PRIDE IN THE HOME LIKE ENVIRON MENT, GROUP SETTING FOR ARTS AND CRAFTS Exit Summary Discuss items from "Areas of Concern" Section as well as any change |