

Community Advisory Committee Quarterly/Annual Visitation Report

Со	ounty	Facility Type:	☐ Family Care Home	Facility Name		
	ncombe		ome 🛮 Nursing Home	Brian Center		
Du	HCOMbe	☐ Combination				
Vis	sit date	Time Spent in Fa		Arrival Time		
9/17/18 1 Hr. 30) Min	11:00 Am PM			
Na	me of person Exit Interviev	was held with A	mber Morgan	(Name & Title)		
Int	terview was held 🛭 In-Pers	on □Phone □	Admin SIC (Supervise	or in Charge)		
Co	mmittee Members Present	:		Report completed by:		
Ма	Maria Hines, Nancy Kniffen, Stephan Idhe and Judy McDon Judy McDonough					
Nu	ımber of Residents who rec	eived personal vis	sits from committee me	embers: 14		
Re	sident Rights Information is	clearly visible.	Ombudsman contact	information is correct and clearly		
	☑ Yes ☐ No		posted. \square Yes			
The	e most recent survey was read	ily accessible.	Staffing information is po			
	➤ Yes □ No (Required for Nursing Homes	Only)	⊠ Yes	□ No		
	Resident Prof	CONTRACTOR OF THE PROPERTY OF	Cammonts	and Other Observations		
			Committed to	and ordina spiedarwittinite		
1.	Do the residents appear n	eat clean and				
	odor free? ☐ Yes 🔀 No	cat, cream and	There was a naked man sleeping with door open			
2.			on 400 Hall			
	with personal care activiti					
	their teeth, combing their	_				
	dentures or cleaning their					
	☐ Yes ☐ No					
3.	Did you see or hear reside	nts being	*			
1	encouraged to participate in their care by					
	staff members? ☑ Yes □ No					
4.	AND RESIDENCE AND ADDRESS OF THE PROPERTY OF T					
	residents & visitors? ■ Yes □ No					
5.	Did staff respond to or int	eract with				
	residents who had difficul	ty				
	communicating or making	their needs				
	known verbally?	□ No				
6.	Did you observe restraints	in use?				
	☐ Yes 🔀 No					
7.	If so, did you ask staff abo	ut the facility's				
	restraint policies?	□ No				

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Resident Living Accommodations	Comments and Other Observations
8. Did residents describe their living environment as homelike? ☑ Yes ☐ No 9. Did you notice unpleasant odors in commonly used areas? ☐ Yes ☒ No 10. Did you see items that could cause harm or be hazardous? ☐ Yes ☒ No 11. Did residents feel their living areas were too noisy? ☐ Yes ☒ No 12. Does the facility accommodate smokers? ☐ Yes ☒ No 12a. Where? ☐ Outside only ☐ Inside only ☐ Both Inside & Outside. 13. Were residents able to reach their call bells with ease? ☒ Yes ☐ No 14. Did staff answer call bells in a timely & courteous manner? ☒ Yes ☐ No 14a. If no, did you share this with the administrative staff? ☐ Yes ☐ No	Plants, solar dancing flowers, stuffed animals and coloring sheets One resident said it took 30-45 min for someone to answer but team member observed it answered in under 3 min!
Residential Services	Comments and Other Observations
15. Were residents asked their preferences or opinions about the activities planned for them at the facility? ☒ Yes ☐ No 16. Do residents have the opportunity to purchase personal items of their choice using their monthly needs funds? ☒ Yes ☐ No 16a. Can residents access their monthly needs funds at their convenience? ☐ Yes ☐ No 17. Are residents asked their preferences about meal & snack choices? ☒ Yes ☐ No 17a. Are they given a choice about where they prefer to dine? ☒ Yes ☐ No 18. Do residents have privacy in making and receiving phone calls? ☒ Yes ☐ No 19. Is there evidence of community involvement from other civic, volunteer or religious groups? ☒ Yes ☐ No 20. Does the facility have a Resident's Council? ☒ Yes ☐ No Family Council? ☐ Yes ☐ No	Forgot to ask if Family Council is still active

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Areas of Concern	Exit Summary
Are there resident issues or topics that need follow-up or review at a later time or during the next visit? One resident needs a salt preference pdate.	Discuss items from "Areas of Concern" Section as well as any changes observed during the visit. On the locked unit, 8 residents were outside wearing sunbonnets and enjoying the sun, some played ball, others listened to music.
Another wanted her food "plain" no gravy or marinara. One man specifically asked for more	Their new "Quality of Life Director" is engaged and fantastic!!
fruit and potassium. Another was tired of eggs.	A married couple is able to share a room.
	The shadow boxes beside the room doors are a terrific idea, residents can find rooms and staff have ideas for engaging them in conversation.
	In the dining room a resident-only noodle ball game was in progress- 10 participants!