

Community Advisory Committee Quarterly/Annual Visitation Report

County:		Facility Type:								Facility Name:				
Buncombe		x Adult Care Home Combination Home				Fami Hom	ily Care e		Becky's 2					
						Nurs	ing Hor	ne						
Visit Date 09/15/17 Time Spent in Facility					h r Mi 20			1	Arrival 9:3 Time 0			x am pm		
Person Exit Interview was held Jerry Messer									Interv held	Interview was held			x (In-Person) or Phone (Circle)	
Jerry Messer		SIC Cha	(Supervisor in rge)		Ot	her S	Staff: (N	lame	& Title)				
Committee Members	Present	:								Rep	ort Cor	np	leted by:	
Don Streb, Paula Gar	ber,									Don	Streb			
Number of Residents	who red	ceive	ed personal visit	s fror	n	comi	nittee ı	nemb	ers:	()			<u> </u>	
Resident Rights Infor clearly visible.	mation i	is	X Y				dsman t and c				ion is		x Yes No	
The most recent survey was readily x Y N accessible. (Required for Nursing Homes Only) X Yes No Staffing information is posted.									x Yes No					
Residen Observations	t Profile										Comm	en	ts & Other	
Do the residents appropriate free?	opear ne	at, c	ean and odor	X Y	es		No		7					
2. Did residents say t	hey rece	ive a	ssistance with								1			

		_	-	_	-	
	personal care activities, Ex. brushing their teeth, combing their hair, inserting dentures or cleaning their eyeglasses?	X	Yes		No	
3.	Did you see or hear residents being encouraged to participate in their care by staff members?	×	Yes		No	_
4.	Were residents interacting w/ staff, other residents & visitors?	х	Yes		No	
5.	Did staff respond to or interact with residents who had difficulty communicating or making their needs known verbally?	X	Yes		No	
6.	Did you observe restraints in use?		Yes	×	No	
7.	If so, did you ask staff about the facility's restraint policies?	X	Yes		No	
			ı	Lucian		

Resident Living Accommodati Observations	ions				Comments & Other
d residents describe their living environment as melike?	x	Yes		No	
d you notice unpleasant odors in commonly used eas?		Yes	x	No	
d you see items that could cause harm or be zardous?		Yes	X	No	
d residents feel their living areas were too noisy?		Yes	x	No	
es the facility accommodate smokers?	x	Yes		No	
? [x] Outside only [] Inside only [] Both Insi	ide a	and Ou	ıtsid	e.	
ere residents able to reach their call bells with se?	X	Yes		No	
d staff answer call bells in a timely & courteous anner?	X	Yes		No	
no, did you share this with the administrative staff?		Yes		No	
Resident Services					Comments & Other Observations
ere residents asked their preferences or opinions out the activities planned for them at the facility?		es		No	
residents have the opportunity to purchase rsonal items of their choice using their monthly eds funds?		Yes		No	
Can residents access their monthly needs funds at their convenience?		Yes		No	
e residents asked their preferences about meal &				l	

ack choices?	x	Yes	No	
Are they given a choice about where they prefer to dine?	х	Yes	No	
residents have privacy in making and receiving one calls?				
one cans!	х	Yes	No	
there evidence of community involvement from				
ner civic, volunteer or religious groups?	x	Yes	No	
es the Facility have a Resident's Council?	x	Yes	No	

Areas of Concern	Exit Summary
Are there resident issues or topics that need follow up or review at a later time or during the next visit.	Discuss items from "Areas of Concern" Section as as any changes observed during the visit.
Only one bed available Facility really looks good especially compared to a few years ago.	
Good interaction between staff and residents	

This Document is a PUBLIC RECORD. Do not identify any Resident(s) by name or inference on this form.

DHHS DOA-022/2004