County:	Fa	nnual Visitation Report Facility Name														
Buncombe	X	Facility Type: X Adult Care Home Family Care Home								Richmond Hills Rest Home #1						
		Combination		Nursing Home												
Vielt Dete		Home														
Visit Date 3.19.2018	1	ne Spent in cility	0	- 1	H r	15	min	Arriv Time		11	:	05	x	a m	pr	
Person Exit Interview was h Bobby Alexander/SIC ar		Fore/Administr	ator					Intervi held	ew wa	S	X	In-Pe		or xx	X	
Bobby Alexander	X SIC(Supervisor in		Othe Starl	r Sta	ıff: (N	lame &	Title)	Δ	dmin	ictr	otor				
Committee Members Preser	nt:							T	Repor				,			
Judy Dewitt, Jeri Hahner, E							ers: Fi	ive Res	Ieri L	Iahnar				II har	ору.	
		X										X				
												X			+	
Resident Profil								Co	mment	ts & O	the	r Obse	ervatio	on		
/. Do the residents appear ne	eat, clean a	and odor free?	X	Yes		10										
				Yes	X	10										
				res [lo										
Were residents interacting visitors?	w/ staff, ot	her residents &	X	⁄es	X	lo										
			Y	es 2	X	0										
Did you observe restraints i	n use?		Y	es X	N	0										
If so, did you ask staff abou policies?	t the facilit	y's restraint	Y	es	N	0										

	Resident Living Accommodations					Comments & Other Observations
8.	Did residents describe their living environment as homelike?	X	Yes		No	
9.	Did you notice unpleasant odors in commonly used areas?		Yes		No	
10.	Did you see items that could cause harm or be hazardous?		Yes	X	No	
11.	Did residents feel their living areas were too noisy?		Yes	Х	No	
	Does the facility accommodate smokers? ere? [X] Outside only [] Inside only [] Both Ins	X ide a	Yes and O	utsid	No e.	
13.	Were residents able to reach their call bells with ease?		Yes		No	
14.	Did staff answer call bells in a timely & courteous manner?		Yes		No	
	If no, did you share this with the administrative staff?		Yes		No	
	Posident Comises					Comments 9 Other Olement I
	Resident Services					Comments & Other Observations
	Resident Services		Yes		No	Comments & Other Observations
	Resident Services	X	Yes		No No	Comments & Other Observations
	Resident Services	X				Comments & Other Observations
	Are they given a choice about where they prefer	X	Yes	X	No	Comments & Other Observations
		X	Yes Yes	X	No No	Comments & Other Observations
			Yes Yes	X	No No No	Comments & Other Observations

Areas of Concern Are there resident issues or topics that need follow-up or review at a later time	Exit Summary Discuss items from "Areas of Concern" Section as					
or during the next visit?	well as any changes observed during the visit.					
The facility was neat and clean. The residents were very content with their situation. We delivered some paper back books and a large "coffee table" book for the residents.						

his Document is a PUBLIC RECORD. Do not identify any Resident(s) by name or inference on this form.

HHS DOA-022/2004

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